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RULES FOR PERFORMING WARRANTY AND OUT-OF-GUARANTEE SERVICE OF EQUIPMENT SENT VIA COURIER

**ATTENTION: BEFORE SENDING ANYTHING IN FOR REPAIR, PLEASE CONTACT US
BY PHONE 0888 68 68 86, TO SPECIFY THE METHOD OF DELIVERY!
ALL SHIPMENTS FROM YOUR SIDE, WITHOUT PRIOR APPOINTMENT BY PHONE,
THEY WILL BE REFUSED AND REFUNDED AT YOUR EXPENSE!**

- 01. Read the warranty card carefully and write it in the necessary places.**
- 02. Check the integrity of the warranty sticker or warranty stickers on the product.**
- 03. Print out the service order and fill it in by hand.**
- 04. If the product is under warranty, assemble it in the form in which you purchased it.**
- 05. Add to it the originals of: the warranty card, the receipt and the service order.**
- 06. Sending the product by courier to the address:**

**MSA Ltd
City. Sofia
24 Promishlena Str.
Phone: 0888 68 68 86
Contact person: Milen Angelov**

- 07. After receiving the product for repair and establishing its damage, we will contact you,
to inform you of the cost of the repair if the damage is your fault.**
- 08. The term for repairing the damage is 30 working days and starts from the date of receipt
him in our service.**
- 09. After the repair is completed, the product will be sent to the address you specified with
courier company Econt.**

**IF THE REPAIR IS OUT OF WARRANTY, PAYMENT IS MADE BY BANK OR
BY CASH ON RECEIPT OF THE PRODUCT FROM YOUR SIDE!**