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INSTRUCTIONS FOR COMPLETING A SERVICE ORDER

ATTENTION: COMPLETE ALL INFORMATION CLEARLY AND LEGIBLY BY HAND.

01. In the field "Service order No:" **DO NOT FILL ANYTHING.**
02. In the "Date:" field, **DO NOT FILL ANYTHING.**
03. In the field "The three full names:" fill in your 3 full names.
04. In the field "Tel. / GSM for contact: " fill in your phone or GSM for contact.
05. In the "E-MAIL:" field, fill in the E-MAIL for contacting you.
06. In the "Full address:" field, fill in the address to which the product should be sent after the repair.
07. In the field "Add. information: " fill in the additional information related to the shipping address condition of the product after the repair.
08. In the field "Subject of the complaint:" fill in the name, brand, model and serial number of the product for repair.
09. In the "Warranty Card No.:" field, fill in the number of the warranty card with which it was purchased.
10. In the "Date:" field, fill in the date of issue of the warranty card.
11. In the field "Description of the damage, conditions and situation in which it occurred:" describe in detail the damage (according to you), **the conditions and the situation in which it occurred** (attempt to replace software, setints or FTP access to the receiver, electric shock, power failure, thunder, etc.).
12. In the "Complete:" field, fill in the complete and accurate completeness of what you are sending product.
13. In the field "SIGNATURE OF THE CLIENT:" enter your signature.